

TRANS-BORDER

GLOBAL FREIGHT SYSTEMS, INC.

International and Domestic Freight Forwarder

Import/Export/Air/Ocean/Int'l Banking/Consulting/U.S. Customs Brokerage



July / 2011

Issue: 3

Welcome To The Trans-Border Times!

We hope you enjoy reading the articles that are making headlines within our company...!



Sumar Bhatti Wins Employee Of The Quarter Award For Q2, 2011!

Congratulations to Sumar Bhatti for being named Employee Of The Quarter for Q2, 2011!! Sumar has been an outstanding addition to the Import Department and his hard work and dedication is greatly appreciated! Enjoy the \$500 reward and keep up the good work!

New Addition To The Sales Force!!

We are pleased to announce that Steve Moreau, who previously worked in our Air Export Department, has joined the Trans-Border sales juggernaut as an Account Executive. Steve started his new position back in May and will be in charge of the New Hampshire and Connecticut regions. We wish Steve all the best in his new role!

Welcome Back Suada!

We are happy to see the return of Suada Garcia to our Import Department after she gave birth to a beautiful baby girl! Congratulations to Suada and we wish her all the best as she enjoys the challenges of motherhood! Welcome back!

Changes In The Import Department!

Trans-Border in support of the Make A Wish Foundation

For the month of July, Trans-Border is proud to support The Make A Wish Foundation. The foundation's goal is to grant wishes for children with life-threatening medical conditions with the hope of enriching them with hope, strength and joy.

For example, children can make a wish to meet their favorite celebrity, or to simply go on a shopping spree!

Thanks to Allison Burak, our NVO Manager for leading this great cause. All proceeds collected will go directly to the foundation!

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As the company continues to expand and develop, the need for changes becomes more apparent in order for us continue providing exceptional levels of service to our clients. One of those changes will be taking place in our Import Department. Bill Carey, who is our Import Operations Manager, will be vacating his position within the next 4 to 6 months before moving into another role within the company! Watch this space for further details!

Terrence Rusch Completes IATA Dangerous Goods Cert!!

Congratulations to Terrence Rusch, who works in our Air Export Department, on completing his IATA Dangerous Goods Certification on May 18th! With this new certification, Terrence is now able to offer invaluable support and advice to our clients in key areas of international dangerous goods shipping!

Thoughts..

Life - stress, reality and staying positive...the only option...

Well my wife called me while I was at the office today: order & nature of calls...

8:52 am - my 9 year old has swimmers ear...maybe this is why he hasn't slept for the past 2 nights(nor have I) and come into the bedroom to tell me every 2 hours why he is not feeling well..

9:35am - there is a leak in the dining room ceiling and water is dripping down and the tape is peeling on the wall and the hard woods are ruined - is there a busted pipe !!

10:11am - our 11 month old Boston Terrier Puppy is nowhere to be found and my wife is frantically driving around the neighborhood looking to find Buster..

***well I am writing this at 11am so there may be more to come !!! - yee ha !!!

The point is stress is all around us, comes at us from every angle and is just part of life. How do we stay positive and handle it. Do we really have another option ? Ways to handle stress

- Option#1: complain, complain, complain, then get negative....who wants to hang out with this person !?
- Option#2: soak it in, think, evaluate options, try to fix/action, realize this is life - stay positive and focus on the good things, not the bad things - who doesn't want

to hang out with this person !?

At Trans-Border we deal with stress all of the time. Our goal is to help you through the stress by utilizing option #2 - think, evaluate, implement action and staying positive through the entire process. We look at every experience and every communication as a chance to help and solve problems. Going into it with this positive attitude has helped us and hopefully you are customers enjoy what at times can be stressful - life and the world of logistics !!

Getting back to my day - my son got a prescription and I am sure his ear will feel better, the leak came from my daughter overwatering her plant in the bedroom and the puppy was hiding in the garage...whew - all good....just like I knew it would be. Uh - oh...just heard my wife's ring tone on my cell phone. Enjoy the summer !!

Regards,
Jeff Millens

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